

PRODUCT TRAINING ACCESS AND SUPPORT

Prudential

Prudential's product-specific training is done through RegEd for SurePathSM and SurePathSM Income Fixed Indexed Annuity

1. Visit <https://secure.reged.com/TrainingPlatform/>

2. Registration process (if new to RegEd)

a. Click the Register Online link on the right side of the homepage and follow the instructions to create a profile.

b. After registering, select the state in which you are selling or plan to sell annuity products. Supply the required information and "Save."

c. Proceed to the "Getting Started" instructions below.

3. Login Process (if already registered with RegEd)

a. Login to RegEd with your login email address and password and the top right corner of the page.

b. Proceed to the "Getting Started" instructions below.

4. Getting Started

a. You will be brought to the Producer Status screen. Scroll down to the Carrier-Specific Product Training section.

b. The training for SurePathSM and SurePathSM Income products should be displayed. Select the training you would like to take and click "Go to Requirements."

i. If the training does not display, click "Enter Product Code" on the left side of the screen. Input "PrudentialIMO" and click "Submit."

- c. Review the Prudential Training Standard package and click "Proceed" at the bottom of the screen.
- d. The Training presentation will begin,
- e. After completing the training, read through the disclosures and click "Attest."
- f. Complete the Attestation by clicking "I Agree" then hit "Continue."
- g. After the course evaluation (not required), your Certificate of Completion will be displayed.
- h. Print the certificate for your files. RegEd will notify Prudential electronically once you have completed the training.

5. IMPORTANT: To satisfy your product training, you must read through the disclosures and "Attest." This is a necessary step in all states to satisfy your carrier-specific product training for Prudential Annuities.

If you have questions about using RegEd to fulfill the Prudential Annuities product-specific training, please contact our Annuities Service Center at (800) 513-0805 and press 2. Representatives are available to assist you Monday through Thursday between 8 a.m. and 7 p.m., and Friday between 8 a.m. and 6 p.m. Eastern Time.